

## PAYM Holiday Bundle Terms & Conditions

PAYM Holiday Bundle Updated March 2025 Terms & Conditions The Airtel PAYM Holiday Bundle Terms and Conditions should be read in conjunction with the Jersey Airtel General Pay Monthly Mobile Terms and Conditions, the Jersey Airtel Consumer General Terms and Conditions and the Jersey Airtel Data Roaming Booster Terms and Conditions (which are available to view online at <https://www.sure.com/jersey/airtel/terms-and-conditions/>).

Where there is conflict between the Airtel PAYM Holiday Bundle Terms and Conditions and the General Jersey Airtel Pay Monthly Mobile Terms and Conditions, the Jersey Airtel Consumer General Terms and Conditions and the Jersey Airtel Data Roaming Booster Terms and Conditions, the specific Terms and Conditions from the Airtel PAYM Holiday Bundle shall apply, but all other provisions within the General Jersey Airtel Pay Monthly Mobile Terms and Conditions, the Jersey Airtel Consumer General Terms and Conditions and the Jersey Airtel Data Roaming Booster Terms and Condition shall remain in full force and effect.

1. The PAYM Holiday Bundle is an 'optional' add-on pack that customers can choose to add onto their existing Pay Monthly account. The PAYM Holiday Bundle is valid only in: Aland Islands, Albania, Austria, Belarus, Belgium, Bosnia & Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Isle of Man, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Macedonia, Malta, Netherlands, Poland, Portugal, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Turkey, Switzerland, UK, Ukraine and USA.
2. The PAYM Holiday Bundle is valid in the countries list above only and offers the following allowances:
  - 1GB Roaming Data – data is not capped at 1GB and any usage over and above is charged at standard roaming rates.
  - 50 SMS – Worldwide
  - 50 Mins Outgoing Call Time to any number within the roaming country i.e Customer roaming in France and calling a French number, or calling a Channel Island number from France (premium and special numbers will be rated as per the standard roaming rates which can be found on <https://www.sure.com/jersey/airtel/roaming-charges/>).
  - Unlimited incoming Calls from global numbers (excludes any fraudulent Calls i.e from Machine to Machine "M2M") Any Usage outside the allowance will be charged as per the Standard roaming rates on <https://www.sure.com/jersey/airtel/roaming-charges/>.
3. No pro-rata charging will be applied. Charging starts from date of activation to the Customer's account.
4. This add-on pack is only applicable for new and existing Pay Monthly Voice Customers and is not available for Pay-As-You-Go Customers.

Any usage outside the allowance or countries listed will be charged as per the standard roaming rates on <https://www.sure.com/jersey/airtel/roaming-charges/>.

5. The PAYM Holiday Bundle is valid for 7 days once activated on the Customer's account & will expire after 7 days.

Customers are unlimited as to how many times they wish to add &/or remove The PAYM Holiday Bundle throughout their contract.

### Examples:

- a) If The PAYM Holiday Bundle is activated on their Pay Monthly account on 1<sup>st</sup> of August 2025, this will be valid on the account until midnight on 8th August 2025. The add-on will automatically expire after 7 days and Customers will need to request a new add-on to their account if/when required.
  - b) If The PAYM Holiday Bundle is activated on their Pay Monthly account on 1<sup>st</sup> August 2025, this is now valid till midnight on 8<sup>th</sup> August 2025, if our customer requests Airtel to remove this pack from their account on the 6<sup>th</sup> August 2025 then the £21 fee will still be applicable for the full 7 days but this will not roll over on the 8<sup>th</sup> August 2025 & will not be reactivated onto the Customer's account until new authorisation has been obtained.
  - c) Please note all times mentioned will be as per GMT or BST when in British Summer Time Zone.
6. Customers are responsible for requesting The PAYM Holiday Bundle to be activated. If the Customer forgets to request The PAYM Holiday Bundle then the standard roaming rates will apply.

The £21 fee for the PAYM Holiday Bundle will be debited from the Customers bank account as per the standard Airtel billing cycle.

- 7. Jersey Airtel reserves the right to remove this Bolt-On at any time.
- 8. GST will be added in Jersey.