



Pay Monthly “Combo Plan”

Terms & Conditions

The Airtel “Combo Plan” Terms and Conditions should be read in conjunction with the Jersey Airtel Pay Monthly Terms and Conditions and the Jersey Airtel Consumer General Terms and Conditions (which are available to view online at <https://www.sure.com/jersey/airtel/terms-and-conditions/>).

Where there is conflict between the Airtel “Combo Plan” Terms and Conditions and the Jersey Airtel Pay Monthly Mobile Terms and Conditions or the Jersey Airtel Consumer General Terms and Conditions, the specific Terms and Conditions for the Airtel “Combo Plan” shall apply, but all other provisions within the Jersey Airtel Pay Monthly Mobile Terms and Conditions and the Jersey Airtel Consumer General Terms and Conditions shall remain in full force and effect.

You can add additional users to your “Combo Plan” and share your minutes, Text messages & data between all users for a small monthly fee.

1. The “Combo Plan” is available to all customers who sign a Pay Monthly contract for one of the following plans.
2. The “Combo Plan” Bundled Minutes consist of all calls to Channel Islands and UK mobiles and landlines only. Calls included within your bundled minutes must be originated from the Channel Islands and do not include roaming usage or premium rated calls.
3. The “Combo Plan” bundled Text messages must be originated from the Channel Islands and do not include roaming usage or premium rated calls.
4. The “Combo Plan” bundled data is only applicable whilst in the Channel Islands and does not include roaming usage.
5. Additional users are an optional choice for “Combo Plan” customers however the primary account holder is liable for all additional users and no account information will be provided to the additional user unless authorised by the primary account holder.
6. “Combo Plans” are available on 12 or 24 months contracts.

Any usage outside of the monthly bundled Minutes, Text messages or mobile data shall be charged as per our standard rates as defined on <https://www.sure.com/jersey/airtel/call-and-data-charges/>

International calls and roaming usage is not included within the bundled Minutes, Text messages and data and will be charged as per the standard rates published on <https://www.sure.com/jersey/airtel/roaming-charges/>

Once 100GB of data is consumed, mobile data services will continue at the standard out of bundle charge published at <https://www.sure.com/jersey/airtel/call-and-data-charges/>

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7. If you choose not to add a data bolt-on when you exceed your monthly allowance, your 100 GB data allowance will automatically resume at the start of the next bill commencing at 00:01 on 1st of each month, when your monthly allowance starts at zero again.
8. The “Combo Plan” is available for new customers and existing customers who are applicable for an upgrade. Customers still within a contract term are not eligible to sign-up to this “Combo Plan” until their other pay monthly contract is due for renewal with the exception of Power Plan customers, see point 16 for details.
9. All call charging will be rated with a per minute pulse.
10. Data sessions are charged at the minimum possible increment of 1KB.
11. This plan can be withdrawn by Jersey Airtel at any time.
12. GST will be added in Jersey.

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