



Pay Monthly “Airtel Together/Roam-On Package”

Terms & Conditions

The Airtel “Airtel Together Roam-On Package” Terms and Conditions should be read in conjunction with the Jersey Airtel Pay Monthly Mobile Terms and Conditions and the Jersey Airtel Consumer General Terms and Conditions (which are available to view online at <https://www.sure.com/jersey/airtel/terms-and-conditions/>).

Where there is conflict between the “Airtel Together Roam-On Package” Terms and Conditions and the Jersey Airtel Pay Monthly Mobile Terms and Conditions or the Jersey Airtel Consumer General Terms and Conditions, the specific Terms and Conditions for the “Airtel Together Roam-On Package” shall apply, but all other provisions within the Jersey Airtel Pay Monthly Mobile Terms and Conditions and the Jersey Airtel Consumer General Terms and Conditions shall remain in full force and effect.

Bundle allowance:

Mobile Minutes (when calling from CI)	Unlimited*
Mobile SMS (when sent from CI)	Unlimited*
Mobile Data Allowance (GB) – 15GB (CI + 40 destinations listed below in point 5)	15GB
Fixed Landline Rental	Included
Fixed Unlimited Broadband (Total package price subject to Fixed broadband plan selected)	Included

1. The “Airtel Together Roam-On Package” is available for new customers and existing out of contract mobile customers when taken in conjunction with a fixed broadband and landline connection. In both instances, the minimum contract length is 24 months for mobile and fixed services.
2. The bundled mobile Minutes and SMS included within the “Airtel Together Roam-On Package” must be originated from the Channel Islands and do not include roaming usage. Roaming usage will be charged as per the standard rates published on <https://www.sure.com/jersey/airtel/roaming-charges>
3. *The mobile bundle excludes international calls, international Text messages, premium calls and voicemail services. Any usage outside of the monthly bundled minutes will be charged as per our standard rates as defined on <https://www.sure.com/guernsey/airtel/call-and-data-charges>.
4. Out of bundle calls will be rated with a per minute pulse.
5. The bundled mobile data allowance is valid the Channel Islands (CI) as well as the following destinations: Aland Islands, Albania, Austria, Belarus, Belgium, Bosnia & Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Isle of Man, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Macedonia, Malta, Netherlands, Poland, Portugal, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Turkey, Switzerland, UK, Ukraine and USA. Once the bundled data allowance is reached in either home (Channel Islands) or roaming destinations listed above, standard local or roaming rates apply. Any roaming usage outside of destinations listed above is charged at standard roaming rates. For local data and roaming data standard rates visit <https://www.sure.com/jersey/airtel/roaming-charges>
6. Out of bundle data sessions have a minimum session charge of 1KB and subsequent charging is always rounded up to the next KB session.
7. Roaming data bolt-ons are not available for this package.



8. All monthly allowances will automatically reset on the next billing cycle which commences at 00:01 on 1st of each month.
9. This is a retail product and is not available to any type of corporate business, any misuse of services can result in services being withdrawn with immediate effect.
10. *The Acceptable Use Policy is defined as below:
 - If Jersey Airtel Limited becomes aware of usage that gives cause for commercial concern or in our reasonable opinion, we establish any of our services are being used in a way for which they were not intended, then we may ask the customer to modify their usage pattern, or in extreme circumstances we may limit, restrict or charge for access to these services.
11. This package can be withdrawn by Jersey Airtel Limited at any time.