# Sure (Isle of Man) Limited General Social Media Competitions Terms and Conditions

The promoter is: Sure (Isle of Man) Limited, registered number 004621V, whose registered office is at Fourth Floor, Atlantic House, 4-8 Circular Road, Douglas, Isle of Man, IM1 1AG ("Sure").

#### No Third Party Endorsement

1. Any competitions run by Sure are in no way sponsored, endorsed or administered by, or associated with, Facebook, Twitter, Instagram or any other social network.

### **Entry**

- 2. The closing date, what entrants need to do to enter and the prize will be stated in the initial competition social media post.
- All entries must be received by Sure by the time stated for the competition's closing on the relevant social media network. All entries received after this time will be automatically disqualified.
- 4. There is no entry fee for a Sure social media competition. No purchase is necessary, and no charge is applicable to entering a Sure social media competition.
- 5. Sure social media competitions are open to all Isle of Man residents over the age of 13, unless otherwise stated.
- 6. Entrants under the age of 18 confirm, by entering the competition, that they have permission from their parent/legal guardian to do so.
- 7. By entering a social media competition, you are agreeing to be bound by these terms and conditions and any other applicable terms as stated in the initial competition social media post.
- 8. Sure's decision in respect of all matters to do with social media competitions will be final and no correspondence will be entered into.
- 9. Sure will not amend any entry or contact information once the entry has been received.
- 10. By entering any competition requiring you to contribute social media content you agree that Sure may utilise and reproduce this content.

### **Eligibility**

- 11. Competitions are open to all Isle of Man residents over the age of 13 unless otherwise stated.
- 12. Competitions are not open to:
  - a. employees of Sure or its affiliated companies;
  - b. suppliers or agents of Sure;
  - c. members of the immediate families or households of (a) and (b) above; or
  - d. anyone connected in any way with the relevant social media competition including companies which have donated prizes.

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- 13. By entering the competition, you confirm that you are eligible to do so and eligible to claim any prize you may win.
- 14. Sure will not accept competition entries which are:
  - a. automatically generated by a computer;
  - b. completed by third parties in bulk;
  - c. altered, reconstructed or tampered with; or
  - d. incomplete.
- 15. Entries are limited to one entry per person for each social media competition. Multiple entries from an individual will be discounted. Entries on behalf of another person will not be accepted and joint submissions are not permitted.
- 16. Sure reserves all rights to disqualify you if your conduct is contrary to the spirit or intention of the social media competition.
- 17. No responsibility can be accepted for entries not received for whatever reason.

#### Prize

- 18. The details of the relevant prize shall be set out in the initial post announcing the competition.
- 19. Sure is not responsible for inaccurate prize details supplied to any entrant by any third party connected with any social media competition.
- 20. The prize is as stated and no cash or other alternatives will be offered. The prizes are non-negotiable and are not transferable. Prizes are subject to availability and Sure reserves the right to substitute any prize with another of equivalent or greater value without giving notice.

#### Winner

- 21. Winners will be chosen by a member of Sure's marketing team. Their decision will be final.
- 22. The winner will be announced on the relevant Sure social media page. This announcement will contain information on how the winner should contact Sure to claim their prize.
- 23. If the winner is under the age of 18, Sure may require that the terms and conditions applicable to the competition be signed by the prize winner's parent or legal guardian before the prize is awarded. Any such prize may, at Sure's sole discretion, be awarded to the prize winner's parent or legal guardian. If the competition includes attending a specific venue, a parent/legal guardian may be required to accompany the winner to the venue. Proof of age may be required.
- 24. If Sure does not receive a valid parental/legal guardian consent form for any winner under the age of 18 within 5 days of the contestant being declared a winner, Sure will be entitled to reverse the winning selection and select an alternative winner from among the remaining contestants.

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- 25. Other than as permitted under these terms, the prize may not be claimed by any third party on behalf of the winner.
- 26. Sure will make reasonable efforts to contact the winner via social media and notify them of when and where the prize can be collected. If the winner cannot be contacted or is not available or has not claimed their prize within 5 days of the announcement date, Sure reserves the right to withdraw the prize from the winner and offer the prize to the next eligible entrant selected from the entries received before the closing date.

# **Liability**

27. So far as is permitted by law, Sure will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by its negligence. Your legal rights are not affected.

### **Data Protection**

- 28. By entering a social media competition, entrants agree to the use of his/her name and image in any publicity material, as well as their entry.
- 29. You agree to participate in any reasonable publicity required by Sure.
- 30. By entering a social media competition, you agree that any personal information provided by you with the entry may be held and used by Sure, its affiliated companies and its agents or suppliers to administer the competition.
- 31. Any personal data relating to the winner or any other entrants will be used solely in accordance with the Data Protection Act 2018 and the Data Protection (Application of the GDPR) Order 2018.

## <u>General</u>

- 32. Sure may, at its sole discretion, exclude you from entering a social media competition if it believes there has been breach of these terms and conditions.
- 33. Sure reserves the right to hold void, suspend, cancel or amend any social media competition where it becomes necessary to do so without notice.
- 34. Any changes to the competition will be notified to entrants as soon as possible.
- 35. Sure shall have the right, at its sole discretion and at any time, to change or modify these terms and conditions, such change shall be effective immediately upon posting to this webpage.
- 36. Social media competitions and these terms and conditions will be governed by the laws of the Isle of Man and any disputes will be subject to the exclusive jurisdiction of the courts of the Isle of Man.

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