

## Sure (Isle of Man) Limited Dial-a-Booster Terms and Conditions

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The Sure (Isle of Man) Limited (“Sure”) Dial-a-Booster Terms and Conditions should be read in conjunction with the:

- General Terms and Conditions;
  - Pay Monthly Mobile Terms and Conditions,
- all of which apply.

Where there is a conflict, these Dial-a-Booster Terms and Conditions will take precedence. Sure’s Terms and Conditions are available to view online at <https://web.sure.com/isleofman/terms-and-conditions>.

1. The Dial-a-Booster facility allows You to purchase an additional 1GB of mobile data for £5 by dialling 12001 from the mobile service to which the booster is to be applied. You will be charged £5, which will appear on Your next bill as a chargeable item.
2. Dial-a-Booster is only available on plans taken out from the 16<sup>th</sup> November 2017.
3. The additional 1GB of mobile data can only be used when connected to the Sure Network, i.e. it cannot be used when roaming outside of the Sure Network, where standard data roaming rates will apply.
4. Your 1GB of additional data will be applied automatically and a confirmation SMS will be sent to You.
5. Your mobile data allowance will be valid for 30 days from the date it is applied. If You ‘Dial-a-Booster’ more than once in a 30 day period, each allocation of 1GB will have its own 30 day expiry date. At the end of each 30 days, any remaining mobile data will be lost.
6. There is no limit to the number of times You can Dial-a-Booster and You will be charged £5 for every call. It is Your responsibility as the account holder to ensure You control this usage and Sure cannot be held responsible for any misuse. However if You no longer wish to be able to Dial-a-Booster on Your service(s), You can request that Sure bars this facility for the relevant service(s). Please note that this bar will also remove access to all Directory Enquiry numbers (beginning with 118).
7. If You use all of Your Dial-a-Booster data before the end of the 30 days You will have no further access to mobile data services until You either Dial-a-Booster again or Your allocation of mobile data (which is included in Your mobile plan) is applied on the first day of next calendar month.
8. If You still have mobile data from Your Dial-a-Booster remaining on the first day of the calendar month (when Your mobile plan’s allocation of mobile data is applied) this will be consumed before Your standard allocation of mobile data is reduced.

9. When both Your mobile plan data and booster data reach less than 5MB remaining Sure will endeavour to message You to warn that You could soon run out of data and may wish to Dial-a-Booster for more data.
10. You can view Your remaining text, minute and data allowance by dialling **\*#100#**. This will display both Your standard mobile plan allowance and Your remaining Dial-a-Booster data allowance. This is a free facility.
11. Sure reserves the right to vary or amend these Terms and Conditions or withdraw the Dial-a-Booster service at any time.