

Sure (Guernsey) Limited

Away Data Roaming Booster Promotion Terms and Conditions & Away Calls and Texts Booster Promotion Terms and Conditions

These Sure (Guernsey) Limited (“**Sure**”) Away Data Roaming Booster Promotion Terms and Conditions & Away Calls and Texts Booster Promotion Terms and Conditions should be read in conjunction with the:

- General Terms and Conditions; and
 - Pay Monthly Mobile Terms and Conditions,
- all of which apply.

Where there is a conflict, these Away Data Roaming Booster Promotion Terms and Conditions & Away Calls and Texts Booster Promotion Terms and Conditions will take precedence. Sure’s Terms and Conditions are available to view online at www.sure.com/guernsey/terms-and-conditions.

Terms applicable to both the Away Data Roaming Booster Promotion & Away Calls and Texts Booster Promotion (the “Promotional Boosters”)

1. The Promotional Boosters are only available to Sure Pay Monthly mobile customers who subscribe to them between the 10th July and 30th September 2019 (the “**Promotional Period**”).
2. Once You have requested that We add any Promotional Booster(s) to Your Pay Monthly Mobile account, the data and/or calls and texts booster will be applied to Your Service immediately. You will be charged for any Promotional Boosters You have applied on a recurring monthly basis until such time that You choose to remove them from Your account.
3. In order to remove the Promotional Boosters, You will need to contact us by phone or visit us in store and specify which Boosters You wish to remove from Your Pay Monthly mobile account. These Promotional Boosters will then be removed from Your account until any such time You wish to add further Promotional Boosters within the Promotional Period.
4. Sure reserves the right to vary or amend these Away Data Roaming Booster Promotion Terms and Conditions & Away Calls and Texts Booster Promotion Terms and Conditions or withdraw the Away Data Roaming Booster Promotion or Away Calls and Texts Booster Promotion at any time.

Terms Only Applicable to the Away Data Roaming Booster Promotion

5. The Away Data Roaming Booster Promotion allows You to purchase 2GB of Zone 1 and Zone 2 mobile data for £5.
6. Countries contained within Zones 1 and Zone 2 are listed below:

Roaming Zone	Countries
Zone 1	UK, N. Ireland, Rep. of Ireland & France.
Zone 2	Austria, Bahrain, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, Germany, Greece, Hungary, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland.

7. You can add more than one Away Data Roaming Booster to Your Pay Monthly mobile account within the Promotional Period in order to provide You with further increased data within Zones 1 and 2. Please note that You will continue to be charged on a monthly basis for the total number of Away Data Roaming Boosters You have applied to Your account at that time, until such time that You choose to remove any/all of the Away Data Roaming Booster(s).
8. Data will expire at midnight on the last day of every month. Any unused data will be lost and will not be carried forward to the next month.
9. A new balance of Zone 1 and Zone 2 mobile data will be applied at 00:01 on the first day of each month.
10. We will endeavour to send You usage alerts when You have used 50%, 80% and 100% of Your Away Data roaming allowance every month.
11. You can view Your remaining data allowance by dialling ***#200#**. You will not be charged for this Service.
12. If You use all of Your applied Away Data Roaming Booster(s) data before the end of the month, You will then be charged at Our standard roaming rates, which can be found at www.sure.com/guernsey/mobile/roaming.

Terms Only Applicable to the Away Calls and Texts Booster Promotion

13. Sure's Away Calls and Texts Booster Promotion provides You with reduced call and text rates when roaming within Zones 1 to 4 for £3.
14. Countries contained within Zones 1 to 4 are listed below:

Roaming zone	Countries
Zone 1	UK, N. Ireland, Rep. of Ireland & France
Zone 2	Austria, Bahrain, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, Germany, Greece, Hungary, Italy, Latvia,

	Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland
Zone 3	Albania, Andorra, Armenia, Australia, Bahamas, Belarus, Bermuda, Bosnia, Canada, China, Faroe Islands, Gibraltar, Iceland, Japan, Liechtenstein, Macedonia, Moldova, Monaco, Montenegro, New Zealand, Norway, San Marino, Singapore, South Africa, Thailand, Turkey, UAE, USA & Vatican City
Zone 4	Other International destinations not already listed above

15. This Away Calls and Texts Booster Promotion allows You to receive calls for free when roaming within Zones 1 and 2.
16. Please note that usage in countries that are not included within this Away Calls and Texts Booster are chargeable at Our standard roaming rates, which can be found at www.sure.com/guernsey/mobile/roaming.