# SURE (GUERNSEY) LIMITED PAY AS YOU GO MOBILE BROADBAND TERMS AND CONDITIONS

#### Sure (Guernsey) Limited ("Sure") Product and Service Description

Sure's Mobile Broadband Service allows You to use Your Mobile Device to access the Internet by connecting to Our Mobile Network.

### SECTION 1 – Service Specific Terms and Conditions

These Sure Pay As You Go Mobile Broadband Terms and Conditions should be read in conjunction with Sure's General Terms and Conditions and Acceptable Use Policy which also apply. Where there is conflict, these Sure Pay As You Go Mobile Broadband Terms and Conditions will take precedence.

#### 1 Definition and Interpretation

Definitions listed below are in addition to those included within Sure's General Terms and Conditions:

"Mobile Broadband" means wireless Internet access through a Mobile Device.

"Mobile Network" means the mobile telecommunication systems operated by Sure in the Isle of Man, Guernsey and Jersey.

"Mobile Device" means portable equipment that utilises a SIM card.

## 2 Telecommunications Equipment

2.1 A compatible Mobile Device is required to access Sure's Mobile Network. Access to Sure's Mobile Network is subject to its network coverage capabilities. Connection speeds are subject to various factors including signal strength and network coverage. We cannot guarantee Your connection will reach any specified (headline or advertised) speeds.

#### 3 Charges and Usage

- 3.1 You will be charged £1 as soon as You connect Your Mobile Device to Our Mobile Broadband service.
- 3.2 You can download up to 500MB of data until 23.59 on the same day as You connect to Our Mobile Network. After this limit, we reserve the right to reduce the speed at which You connect to Our Mobile Broadband service.