Sure (Guernsey) Limited Big Bundle Terms and Conditions

The Sure (Guernsey) Limited ("Sure") Big Bundle Terms and Conditions should be read in conjunction with Sure's:

- General Terms and Conditions;
- Telephony Services Terms and Conditions;
- Broadband Services Terms and Conditions; and
- Pay Monthly Mobile Terms and Conditions,

all of which apply.

Where there is a conflict, these Sure Big Bundle Terms and Conditions will take precedence. Sure's Terms and Conditions are available to view online at www.sure.com/guernsey/terms-and-conditions.

Big Bundle Terms

- 1. The Big Bundle is only available when You sign up in store for 24 month minimum term contracts on Sure Pay Monthly mobile, broadband and home phone line Services at the same time.
- 2. The Big Bundle is available for combinations of one of each type of the following three Sure Services:

<u>Pay Monthly mobile</u>: Any plan taken out after 1st October 2018.

<u>Broadband</u>: Unlimited fixed line broadband – Standard, Superfast or Ultrafast.

<u>Home phone line:</u> Standard Line, Sure HomeOne or Sure HomeTwo.

- 3. These Services are being marketed as a bundle but You are required to take out three separate Sure contracts (Pay Monthly mobile, broadband and home phone line). You can upgrade or downgrade Your Services at any time, but if You downgrade to a Service that is not eligible then You will no longer be entitled to the Big Bundle discount.
- 4. As long as You maintain one of each type of the Services listed above, a discounted rental charge will apply for a period of 24 months.
- 5. If You cancel any of Your contracts before the end of the 24 month period, You will be charged an early termination fee equivalent to the number of months remaining within the term for each contract, at the prevailing monthly rental charge and You will no longer be eligible to receive the discounted rental charge.

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- 6. The Big Bundle is non-transferable and cannot be used in conjunction with any other promotion or discount.
- 7. Sure reserves the right to vary or amend these Sure Big Bundle Terms and Conditions or withdraw the Sure Big Bundle at any time.

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