

Sure (Guernsey) Limited Pay Monthly Mobile Boosters Terms and Conditions

These Sure (Guernsey) Limited (“Sure”) Pay Monthly Mobile Boosters Terms and Conditions should be read in conjunction with Sure’s:

- General Terms and Conditions; and
- Pay Monthly Mobile Terms and Conditions,

all of which apply.

Where there is a conflict, these Sure Pay Monthly Mobile Boosters Terms and Conditions will take precedence. Sure’s Terms and Conditions are available to view online at www.sure.com/guernsey/terms-and-conditions.

Booster Terms

1. Sure Boosters are available to Sure Pay Monthly mobile customers and offer various discount options for calls, texts and data when applied to Your Pay Monthly Mobile account. There are two Booster options:

A. **Home Booster** – www.sure.com/guernsey/mobile/boosters/calls-booster

Sure’s Home Booster provides You with reduced on-island call charges to countries listed within Zones 1 to 4. Please note that calls made to destinations that are not included within this Calls Booster are excluded from any discounts associated with this Booster and will be charged at Our standard usage rates which can be found at www.sure.com/guernsey/mobile/call-rates.

B. **Away Booster** – www.sure.com/guernsey/mobile/boosters/travel-boosters

Sure’s Away Booster provides You with reduced data, call and text rates when roaming in countries within the eligible zones for this Roaming Booster. Please note that usage in countries that are not included within this Booster are chargeable at Our standard roaming rates, which can be found at www.sure.com/guernsey/mobile/roaming.

1.1. For countries listed within each roaming zone, please see www.sure.com/guernsey/mobile/roaming.

2. You can purchase Boosters in store, online or via Sure’s Contact Centre. If You are a business customer Your Account Manager can also arrange this for You.
3. Boosters may take up to 24 hours to become active and Sure will notify You by email and/or text when activation is complete.

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4. Boosters are charged per calendar month, so they will always expire on the last day of the month and will be charged the full monthly rate irrespective of when, during that month, the Booster was applied to Your account.
5. Calls and texts to premium rate and non-geographic numbers are excluded from any discounts associated with any Booster and will be charged at standard rates which can be found at www.sure.com/guernsey/mobile/call-rates.
6. Sure will endeavour to notify You via text of any modifications being made to Your applied Booster(s). Sure reserves the right to vary or amend these Pay Monthly Mobile Boosters Terms and Conditions or withdraw the Boosters at any time.
7. Boosters will be applied on a monthly basis until such time that You choose to cancel it/them. This can be done at any time, but no refund will be provided in relation to any remaining days within that calendar month.