

Sure (Guernsey) Limited
Data Roaming Booster Terms and Conditions

WE DRAW YOUR ATTENTION TO PARAGRAPHS 4 AND 16 BELOW IN RELATION TO COSTS THAT YOU WILL INCUR IF YOU DO NOT REMOVE A DATA ROAMING BOOSTER FROM YOUR ACCOUNT ONCE NO LONGER REQUIRED OR IF YOU EXCEED THE ALLOCATED DATA FOR YOUR BOOSTER

These Sure (Guernsey) Limited (“**Sure**”) Data Roaming Booster Terms and Conditions (the “**Terms and Conditions**”) should be read in conjunction with the:

- General Terms and Conditions; and
 - Pay Monthly Mobile Terms and Conditions,
- all of which apply.

Where there is a conflict, these Terms and Conditions will take precedence. Sure’s Terms and Conditions are available to view online at www.sure.com/guernsey/terms-and-conditions.

1. Data Roaming Boosters (the “**Boosters**”) are only available to Sure Pay Monthly mobile customers who purchase them in store or by phoning our customer contact centre or by using the MySure app.
2. Once You have requested that we add Booster(s) to your Pay Monthly Mobile account, it will be applied to your Service immediately.

Terms applicable to the 2GB & 5GB Data Roaming Boosters

3. You can add more than one 2GB or 5GB Booster to your Pay Monthly mobile account in order to get increased data within Zones 1 and 2.
4. **YOU WILL CONTINUE TO BE CHARGED ON A MONTHLY BASIS FOR THE TOTAL NUMBER OF BOOSTER(S) APPLIED TO YOUR ACCOUNT AND THE BOOSTER(S) SHALL REMAIN ACTIVE, UNTIL SUCH TIME THAT YOU CHOOSE TO REMOVE ANY/ALL OF THE BOOSTER(S) BY TAKING THE STEPS EXPLAINED IN PARAGRAPH 7 BELOW.**
5. Data for each Booster will expire at midnight on the last day of every month. Any unused data will be lost and will not be carried forward to the next month.
6. A new balance for Zone 1 and Zone 2 mobile data will be applied to the Booster at 00:01 on the first day of each month.
7. In order to remove the Booster(s), you must contact us by phone, visit us in store, or use the MySure app and specify which Boosters you wish to remove from your Pay Monthly mobile account. The relevant Booster(s) will then be removed from your account until such time that you decide to add new Booster(s).

Terms applicable to the 5GB 30 Day Data Roaming Booster

8. The 5GB 30 Day Booster can be applied at any time during the monthly billing period and your monthly bill will be charged with a one-off charge.

9. Once the 5GB 30 Day Booster is applied, mobile data will last for 30 days, after which point, any unused data will be removed from your service and the Booster will expire.
10. You can add more than one 5GB 30 Day Booster to your Pay Monthly mobile account to obtain increased data within Zones 1 and 2. Please note the expiry date for the Booster will be 30 days from the date you apply the individual Boosters.

Terms Applicable to all Data Roaming Boosters

11. The Boosters allows you to purchase mobile data for use in Zones 1 or Zone 2.
12. Countries contained within Zones 1 and Zone 2 are listed below:

Roaming Zone	Countries
Zone 1	UK, N. Ireland, Rep. of Ireland & France.
Zone 2	Austria, Bahrain, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, Germany, Greece, Hungary, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland.

13. Sure reserves the right to vary or amend these Terms and Conditions.
14. We will endeavour to send you usage alerts when you have used 50%, 80% and 100% of your data roaming allowance every month.
15. You can view your remaining data allowance on the MySure app or by dialling *#200#. You will not be charged for this service.
16. **IF YOU USE ALL OF YOUR APPLIED BOOSTER DATA BEFORE THE END OF THE MONTH, YOU WILL THEN BE CHARGED AT OUR STANDARD ROAMING RATES, WHICH CAN BE FOUND AT WWW.SURE.COM/Guernsey/Mobile/Roaming.**