



NEWS RELEASE

February 2023

Sure fibre drop-ins are back

Due to customer demand, Sure is once again hosting fibre drop-ins, called 'Fibre Fridays', in store to answer any questions about the island-wide rollout of a fibre network. There will be a dedicated member of staff ready to speak to the public about their landline and broadband changing to fibre.

The Sure fibre team will be on hand every Friday from 3pm – 5pm, ready to speak to islanders looking to learn more about fibre broadband, the pricing, what broadband speed they may need, how the installation works, if their current router is suitable for fibre, and anything else they might need to know. The staff can also take orders during the drop in.

Over 7,500 households, more than 25% of the island's homes, are fibre-ready and 700 additional homes per month are able to connect to the new network.

Fibre broadband is being rolled out across the island and will reach every property by the end of 2026. Islanders can see if their property is fibre-ready using [Sure's postcode checker](#) at sure.com/fibre.

ENDS

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Notes to editors:

About Sure

www.sure.com

Twitter: <https://twitter.com/SureGuernsey?lang=en>

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Sure provides a broad range of telecommunications including broadband and mobile services to the islands of Guernsey, Jersey, Isle of Man, Falkland Islands, St Helena, Ascension and Diego Garcia.

In Guernsey Sure is rolling out a fibre broadband network which will reach all of the island's 30,000 properties by 2026. This £37.5m investment (£25m of which comes from Sure, with up to £12.5m coming from the States of Guernsey) will futureproof the Bailiwick's connectivity and build the fastest network in the Channel Islands.

Sure Business specialises in providing managed business solutions including networking, data centre, cloud and cybersecurity services enabling our corporate customers to accelerate their own digital transformation, increase productivity and improve customer experience.

Sure's purpose is connecting our island communities for a better future, based on the values of one team, striving for customer satisfaction, reliability, having a passion for technology and learning, and being community and sustainability focused.

Since 2013 Sure has been a member of the Batelco, a leading telecommunications provider to 12 markets spanning the Middle East & Northern Africa, Europe and the South Atlantic and Indian Ocean.